



Customer Security Awareness

How We Protect You

Wellington State Bank's general practices do not ask for personal or financial information, including account numbers or passwords, through unsolicited emails or pop-up windows. Report any unsolicited request for Wellington State Bank information by calling 806-447-2551 or e-mailing webmaster@wellingtonsb.com.

Other ways we protect you online:

- We use Anti-Virus protection to help us detect and prevent viruses
- Our Firewalls help block unauthorized access by individuals or networks
- This site's Secure Socket Layer (SSL) encryption creates a secure connection with your browser when you login to online banking or fill out forms
- We do not and will not share your usernames or passwords with anyone
- We automatically log you out of your secure session after a period of inactivity to help protect against others seeing or using your online accounts

How to Protect Yourself

- Make sure your operating software, web browser or mobile app are up-to-date
- Install and regularly update a virus protection program
- Scan your computer or mobile device for spyware regularly
- Avoid downloading programs or apps from unknown sources
- Do not share your user ID or password with anyone
- Choose passwords with letters, numbers and special characters, and change your passwords often
- Always sign out of secure areas of websites, such as Internet Banking, where a user ID and password are required
- Be cautious before sharing your email address with questionable websites, as this increases your risk of receiving fraudulent emails
- Delete suspicious emails without opening them; never open attachments in suspicious emails
- When your computer is not in use, shut it down or disconnect from the Internet
- Never provide sensitive account information in response to an unsolicited email, website, or pop-up window
- Always review your monthly account statements carefully and investigate any unauthorized activity on your account

Commercial Customers

We recommend commercial online banking customers perform a related risk assessment and controls evaluation periodically.

To learn more about Online Security and Identity Theft

- The U.S. government and the technology industry provide some practical tips and information at OnGuardOnline.gov.
- The nonprofit National Cyber Security Alliance has some great resources at www.StaySafeOnline.org
- The FFIEC provides two CyberSecurity Guides one for [Financial Institution Customers](#) and one for [Businesses](#).

What to Do if You Have Been Targeted

If you believe that you may have provided sensitive account information in response to a fraudulent email, website or pop-up window, report the incident to Wellington State Bank immediately by calling 806.447.2551 or your local branch.